

SOLUTION GUIDE

Saviynt Healthcare Identity Cloud for Epic

Streamline and automate user access and provisioning workflows while providing ongoing governance and fine-grained SoD management



Saviynt Healthcare Identity Cloud for Epic addresses the challenges faced in managing user access to Epic environments. With fine-grained integration and simple to use administration tools, Saviynt can fully automate your Epic request, approval, and provisioning workflows, while also providing detective and preventative separation of duty (SoD) risk evaluations, role management, and access analytics to manage compliance and avoid over-privileging. Reduce SLAs from days to minutes while better securing access.

CUSTOMIZE REQUEST, APPROVAL, AND PROVISIONING WORKFLOWS

Quickly design, implement, review, and adjust workflows and approval steps based on your needs and changing business requirements. Our visual workflow designer is powerful and flexible enough to meet your needs, from straightforward auto-approvals, to complex and context-based multi-step approvals. You can even integrate with your learning management system (LMS) to automate Epic training compliance into your workflows.

SEAMLESS INTEGRATION WITHOUT CUSTOM DEVELOPMENT

Custom development shouldn't be a barrier to providing efficient identity management. Saviynt removes the complexities of customization with a highly configurable and no/low code experience that reduces administrative headaches and simplifies onboarding. Out of the box, our Epic connector is pre-configured to utilize Epic's API for EMP and SER record management. Straightforward configuration tools allow you to set customer-specific parameters for Epic provisioning.

AUTOMATE EMP TEMPLATES, SUB-TEMPLATES AND SER ITEMS

With a connector that supports robust Epic integration, you can create and update EMP and SER records, assign multiple security templates and sub templates, and assign any EMP or SER items required as part of your business process.

PROVIDE DETECTIVE AND PREVENTATIVE SOD RISK EVALUATIONS

Ensure and accelerate ongoing SoD prevention by automating appropriate approvals while identifying increased risk of potential violations in real time. Receive recommendations on inherent security class and template violations, as well as on

Improve Operational Efficiency

- · Consolidate identity management
- Quickly, accurately, and securely provide frictionless access for all permanent and temporary staff and third parties, even as they change roles
- Centralize disparate authoritative source
- \cdot Safely eliminate overprovisioning

Protect Patient and Organizational Data

- · Gain insights and govern your identity environment in accordance to identified risks
- Create detailed roles to support least privilege

Ensure Compliance

- Deliver continuous regulatory compliance and robust reporting for audits
- Create risk-based attributes that signal access risk aligned with particular compliance mandates
- $\cdot \ \mathsf{Maintain} \ \mathsf{compliance} \ \mathsf{between} \ \mathsf{regulations}$
- Quickly identify and remediate SoD violations

remediating users to conflicting template(s) and function(s). Support fine-grained identification, evaluation, and alerting of potential violations at the security class and security point level. Fully customize SoD rules and monitor violations through analytics (detective), or in real-time via alerts during the request/approval process (preventative).

AUTOMATE THE ENTIRE LIFECYCLE PROCESS

Automate access reviews for users that are moving departments or changingroles. Enforce access time limits of access for certain roles or users. Implement access policy enforcement, including de-provisioning, based on HR or security events. Automatically approve low risk access and escalate high risk requests.

DELIVER FRICTIONLESS ACCESS

Use automation to provide frictionless access through intelligent role and rule-based provisioning, as well as attribute-based access control. Enable third party self-registration and allow users to request or approve access from anywhere with a mobile app, browser plug-in and collaboration tool integration (e.g. MS Teams and Slack).

CONSOLIDATE IDENTITIES AND AUTHORITATIVE IDENTITY SOURCES

Saviynt combines information from disparate authoritative sources to simplify identity management with 'one identity for life' functionality. This single identity is more easily managed and can be used as a single source of truth for what records an individual may or may not access. Fine grained application access and permissions ensure least-privileged access, while progressive risk profiling helps identify anomalous activities.

ENFORCE ACCESS POLICIES TO MEET REGULATORY COMPLIANCE

Out of the box controls map to HIPAA, HITRUST, PCI, and other regulations to help you maintain continuous compliance. Integrate with your LMS to automate controls based on training compliance needs (i.e. HIPAA training). Compile and deliver attestation reports to auditors with end-to-end data trails.

REDUCE STANDING PRIVILEGES WITH JUST-IN-TIME ACCESS ELEVATION

Reduce the number of high risk administrator accounts in production by enabling a just-in-time privilege elevation process. Allow users who need emergency administrator access the ability to quickly receive time-limited access to the environment, while providing an audit trail of when their access was elevated, and why.

Frictionless Access

- · Automated EHR Provisioning
- · Smooth and Secure User Transitions
- · Just-in-Time Access
- Access from Anywhere (mobile, browser, MS Teams, etc.)
- Automated Request Recommendations
- Policy Violation and SoD Conflict Detection

Streamlined Approvals

- · Automatic Non-Critical Access Approvals
- · Risk Insights
- In-Line Collaboration
- · Escalation and Delegation

Governance Automation and Management

- · Ownership and Succession
- · Cross Application SoD Management
- · AD and Service Account Management
- · Third-Party Access Governance
- · Data Classification
- · Continuous Monitoring

Certification and Compliance

- · Business Process Workflows
- · Intelligent Certification Campaigns
- · Continuous Micro-Certifications
- Consolidated Reporting for Streamlined Audits

Next Steps

Read Forrester's Total Economic Impact study to learn how much organizations can save by leveraging a cloud-architected cloud solution

Schedule a Demo of Saviynt Healthcare Identity Cloud